



EHR COLLABORATIVE

Kickoff Meeting

May 12, 2008



Agenda

- Welcome and introductions
- Objectives and process for the session
- Q&A from morning session
- Top two questions from projects
- Discussion and prioritization of initial work streams
- Breakout workgroups prepare summaries of initial work streams to report to larger group



Agenda

- Welcome and introductions
- Objectives and process for the session
- Q&A from morning session
- Top two questions from projects
- Discussion and prioritization of initial work streams
- Breakout workgroups prepare summaries of initial work streams to report to larger group



What do we want to accomplish today?

- Get to know each other and get oriented to WG purposes, structure, and processes
- Develop a shared understanding of what an EHR collaborative should do, based on:
 - HEAL program objectives
 - Project needs and objectives
- Identify high-level workstreams to get the Collaborative up and running
 - Articulate areas of focus
 - Agree on near-term and longer-term deliverables



Your hosts

Co-chairs

- **Dennis Horrigan**
President & CEO, Catholic IPA of Western New York
- **Mat Kendall**
PCIP Direct of Operations, NYC Department of Health and Mental Hygiene
- **Steven Smith**
Director of Operations, OHITT

Staff consultant

- **Micky Tripathi**
President & CEO, Massachusetts eHealth Collaborative



Here are some of the organizations here today.....

- Americhoice by UnitedHealthcare
- Axolotl Corporation
- BHIX
- Continuing Care Leadership Coalition
- ColumbiaDoctors
- Emerging Health IT
- Franciscan Management Services
- Hudson River HealthCare
- Institute for Family Health
- Lifetime Health Practice
- Lutheran Family Health Center
- Monroe County Medical Society
- NextGen
- Interboro RHIO
- Ossining Open Door
- Parker Jewish Institute for Healthcare and Rehabilitation
- Hudson River HealthCare

Who else is here today?



Agenda

- Welcome and introductions
- Objectives and process for the session
- Q&A from morning session
- Top two questions from projects
- Discussion and prioritization of initial work streams
- Breakout workgroups prepare summaries of initial work streams to report to larger group



Agenda

- Welcome and introductions
- Objectives and process for the session
- Q&A from morning session
- Top two questions from projects
- Discussion and prioritization of initial work streams
- Breakout workgroups prepare summaries of initial work streams to report to larger group



Agenda

- Welcome and introductions
- Objectives and process for the session
- Q&A from morning session
- Top two questions from projects
- Discussion and prioritization of initial work streams
- Breakout workgroups prepare summaries of initial work streams to report to larger group



Why are we here?



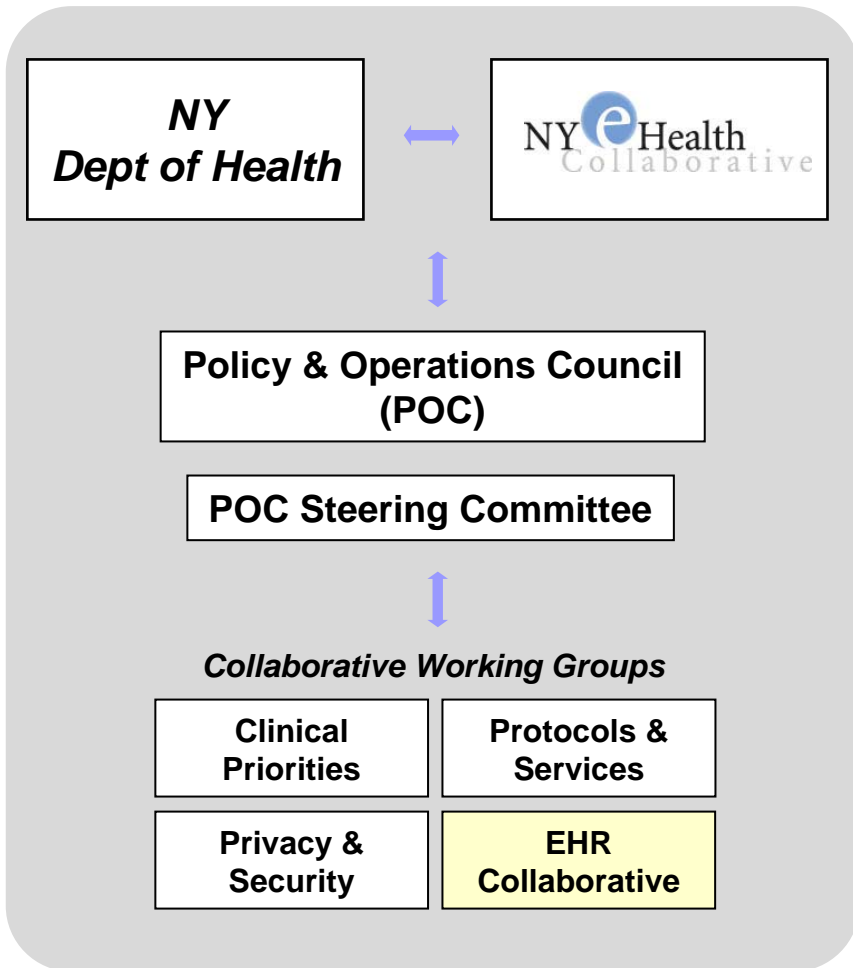
→ facilitating the

Statewide Collaboration Process

“... to collaboratively develop the common policies, standards, technical approaches and services for New York’s health information infrastructure as an underpin to a value-oriented, high-performing health care system”



How do we fit into the big picture?



Responsibilities

- State IT strategy
- SCP policies and products
- HIT governance/regulatory framework
- Cross-cutting policy decisions

- Review/approve workgroup recommended policies & products
- Review/recommend changes to SCP structure & process

- Make recommendations to POC
- Further define policies & develop products



How are we organized?

EHR Collaborative

Co-Chairs

Dennis Horrigan
Mat Kendall
Steven Smith

Staff consultant

Micky Tripathi

Reps

Reps

Reps

Reps

Reps

Project

Project

Project

Project

Project

Responsibilities

- Call/facilitate meetings
- Foster consensus
- Facilitate identification of work streams and deliverables
- Develop goals and timelines for workstreams

-
- Support group/meeting facilitation
 - Develop agendas/presentations for WG
 - Develop/manage project plans
 - Develop agendas & project plans to execute workstreams

-
- Represent projects in workgroup
 - Actively participate in work efforts
 - Conduit to projects
 - Comply with workgroup decisions and integrate workgroup products and policies into implementation plans



Some ground rules...

- All decisions are by consensus
- Each project must be represented by either the project sponsoring organization or a participating principal organization
 - Vendors are more than welcome to participate, but they cannot represent the project on the working group
- All working group participants will be asked to disclose conflicts of interest with vendors
 - E.g., a member is a paid consultant of a vendor
 - Eg, a member is on the board of a vendor



Our work efforts and deliverables will be in three categories

Best Practices

Convene and share best practices and lessons learned among HEAL projects, MSSNY IT projects, and other EHR projects in the state

Policies & Standards

Recommend common policies, standards, and technical approaches among HEAL projects

Products & Services

Recommend statewide services to reduce the cost and/or increase the quality and consistency of EHR adoption and support



Possible content areas of focus for EHR collaborative (I)

Best practices

- Clearinghouse and knowledge management functions
- Active education and coordination activities



Possible content areas of focus for EHR collaborative (II)

Policies & Standards

- **Data, features, and functionality**
 - **Data capture**
 - **Reporting**
 - **Decision support**
 - **Privacy, security, and consent**
- **EHR integration & interoperation**
 - **Interface standardization strategies to support local and SHIN-NY reqs**
 - **Interface functional reqs to support HEAL and local goals**
- **Training and support**



Possible content areas of focus for EHR collaborative (III)

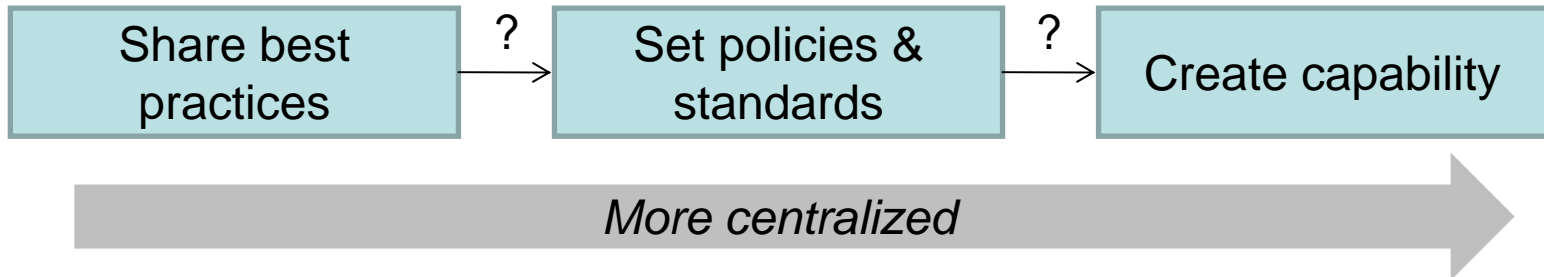
Products & Services

- **Standardized adoption and support services**
 - **Pre-implementation**
 - **Implementation**
 - **IT and application support**
- **Standardized administrative and ancillary services**
 - **HIPAA transactions**
 - **eRX**
 - **Lab**
- **Care coordination zones**



Some observations about the EHR Collaborative WG

- Of the four WGs, ours may be the most dependent on the others
- Our WG has the greatest potential for conflict-of-interest than others
- For each work stream, we'll need to assess how formalized our solution needs to be to meet the need:



- Regardless of how this might vary by content area, there is probably a cross-cutting service bureau concept that we want to develop that may be just an info clearinghouse in some areas, and a formalized product/service delivery organization in others



Agenda

- Welcome and introductions
- Objectives and process for the session
- Q&A from morning session
- Top two questions from projects
- Discussion and prioritization of initial work streams
- Breakout workgroups prepare summaries of initial work streams to report to larger group