

Patients' Interest in Computer Access to Their Health Information

**Report to NYeC
RHIO Committee and HSP Consortium**

October 29, 2007

In-Home Survey of VNSNY Homecare Patients

VNSNY wanted to determine patients' interest in computer access to their health information by their physicians, their families and themselves.

- Survey addressed two topics in a single interview:
 - Patient readiness to engage in self-care management
 - Access to computerized health information
- In-home interviews of recently-admitted homecare patients
- 187 patients were interviewed in all five boros, Nassau and Westchester
- Patients had the option of interviews in English, Spanish or Chinese
- Interviews took place from February to May 2007

Survey was funded in part by the Intel Corporation

In-Home Survey of VNSNY Homecare Patients

Percent of Patients who Strongly Agree or Agree						
Language of Interview	English			Spanish	Chinese	Total
Age Range	< 75 yo	75 yo +	Total	Total	Total	
Count	67	68	135	29	23	187
How important is it for you to have access to your own VNSNY information?	85%	51%	68%	90%	74%	72%
How willing are you to give Emergency Room doctors or nurses computer access to your VNSNY health care information?	91%	75%	83%	97%	100%	87%
How willing are you to give your other doctors -- such as specialists -- computer access to your health information?	91%	78%	84%	100%	96%	88%
How interested are you in having family members or someone else close to you have computer access to your health information over the computer?	94%	78%	86%	76%	61%	81%
How interested are you in having access to your own health information over the computer?			75%	38%	30%	63%
Do you use the Internet?			29%	4%	4%	22%

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In-Home Survey of VNSNY Homecare Patients

Percent of Patients who Strongly Agree or Agree Interviews in English Only			
Patients who...	Don't use Internet	Do use Internet	Total
Count	96	39	135
Percent	71%	29%	100%
How important is it for you to have access to your own VNSNY information?	65%	77%	68%
How willing are you to give Emergency Room doctors or nurses computer access to your VNSNY health care information?	80%	90%	83%
How willing are you to give your other doctors -- such as specialists -- computer access to your health information?	83%	87%	84%
How interested are you in having family members or someone else close to you have computer access to your health information over the computer?	82%	95%	86%
How interested are you in having access to your own health information over the computer?			75%

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