**ATTACHMENT 2 – CASE STUDY SAMPLE**

The case study below is a representative project that could be like one requested from the selected vendor. Responses will serve as illustrative examples of vendors’ approaches to scoping and estimating projects. Estimates provided here will not be separately scored as a part of the RFP, rather, content within the general approach and estimating method will be evaluated.

**VPN Configuration- Example Case Study**

TechBD has identified the need to enhance its IT infrastructure by establishing Virtual Private Network (VPN) connections to ensure the secure, remote, exchange of data with its dispersed network of providers and data sources. Recognizing the expertise required to implement this work effectively, TechBD would like to request professional services.

**Scope of Service**

The project's primary focus is setting up 500 VPN terminations within TechBD’s cloud environment, including:

1. **Assessment and Planning**: Evaluating the current cloud infrastructure and network architecture to determine the most efficient VPN setup strategy. Provide estimates consumption or other fixed/variable costs with establishing the infrastructure.
2. **VPN Implementation**: Configuring VPN gateways, authentication, and security protocols to ensure encrypted connections between data sources and the cloud environment.
3. **Integration and Testing**: Integrating the VPN setup utilizing cloud services and infrastructure while conducting rigorous tests to ensure security, reliability, and performance benchmarks are met.
4. **Documentation and Training**: Delivering documentation of the VPN setup and providing training to TechBD IT staff on managing and troubleshooting the VPN environment.

In addition to providing approaches and estimates for establishing the VPN connections, vendors should provide initial recommendations on infrastructure to leverage in the build (assuming net new infrastructure). This primarily includes, but is not limited to, the firewall.

Please outline your approach and estimated hours needed to establish and manage these services, including an estimated timeframe for completion. Provide a response in alignment with how these services would be incorporated as a part of your managed services provider agreement, including any additional costs or other considerations.