

# Letter of Website Accessibility Conformance

*December 20, 2024*

Equalize Digital, Inc.  
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New York eHealth Collaborative (“NYeC”) engaged Equalize Digital, Inc., a recognized expert in website accessibility, to audit and remediate the NYeC website with a home page located at nyhealth.org for Web Content Accessibility Guidelines (WCAG) conformance.

Equalize Digital performed live user accessibility auditing, including but not limited to testing by individuals with disabilities using assistive technology, combined with automated testing tools on a representative sample of pages, and resolved identified issues. The remediation was completed in December 2024.

As of our testing on December 19, 2024, all main web pages on the NYeC website fully conform to WCAG standards without any exceptions. The following is the professional opinion of the Equalize Digital auditing team:

- The website’s public content substantially conforms with Levels A and AA of WCAG version 2.2 as required by E205.2 Public Facing and E205.4 of the Section 508 ICT Accessibility Requirements.
- There are no identifiable blockers that deny a person using assistive technology from accessing the main content and functionality of the website.
- All significant issues that are in NYeC’s control have been addressed, including owned source code and content within the scope of the project.
- NYeC has added automated accessibility testing tools to the website to alert content creators and developers of accessibility problems as content is edited.

In addition, NYeC has retained Equalize Digital to provide ongoing accessibility reviews, remediation support, and QA testing. With this in place, Equalize Digital will perform ongoing accessibility testing and support of selected elements of the website, including live-user testing on a regular basis.

Approved by:



Amber Hinds, CEO

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## Addendum 1

The following URLs were tested and confirmed accessible.

- <https://nyehealth.org>
- <https://nyehealth.org/accessibility>
- <https://nyehealth.org/privacy-policy>
- <https://nyehealth.org/who-we-are/about-us>
- <https://nyehealth.org/who-we-are/leadership>
- <https://nyehealth.org/who-we-are/board>
- <https://nyehealth.org/what-we-do/leadership-oversight>
- <https://nyehealth.org/what-we-do/issue-advocacy>
- <https://nyehealth.org/shin-ny/connect-use>
- <https://nyehealth.org/shin-ny/impact-on-patient-care-outcomes>
- <https://nyehealth.org/resources/shin-ny-success-stories>
- <https://nyehealth.org/news-updates>
- <https://nyehealth.org/resources/glossary>
- <https://nyehealth.org/resources/faq>
- <https://nyehealth.org/careers>
- <https://nyehealth.org/tech-support>
- <https://nyehealth.org/upcoming-webinars>
- <https://nyehealth.org/resources/faq-glossary>
- <https://nyehealth.org/rfis-rfps>
- <https://nyehealth.org/contact-us>
- <https://nyehealth.org/contact-us/confirmation>
- <https://nyehealth.org/resources/privacy>
- <https://nyehealth.org/1115-waiver>
- <https://nyehealth.org/shin-ny/value-to-healthcare-system>
- <https://nyehealth.org/shin-ny/impact-and-value>
- <https://nyehealth.org/shin-ny/shin-ny-governance>
- <https://nyehealth.org/shin-ny/reform-initiatives>
- <https://nyehealth.org/shin-ny/what-is-the-shin-ny>