



NEW YORK eHEALTH
COLLABORATIVE



HIMSS – NYS Chapter Everything SHIN-NY

Healthcare Dynamics, State of the Enterprise & Draft 2020 Roadmap



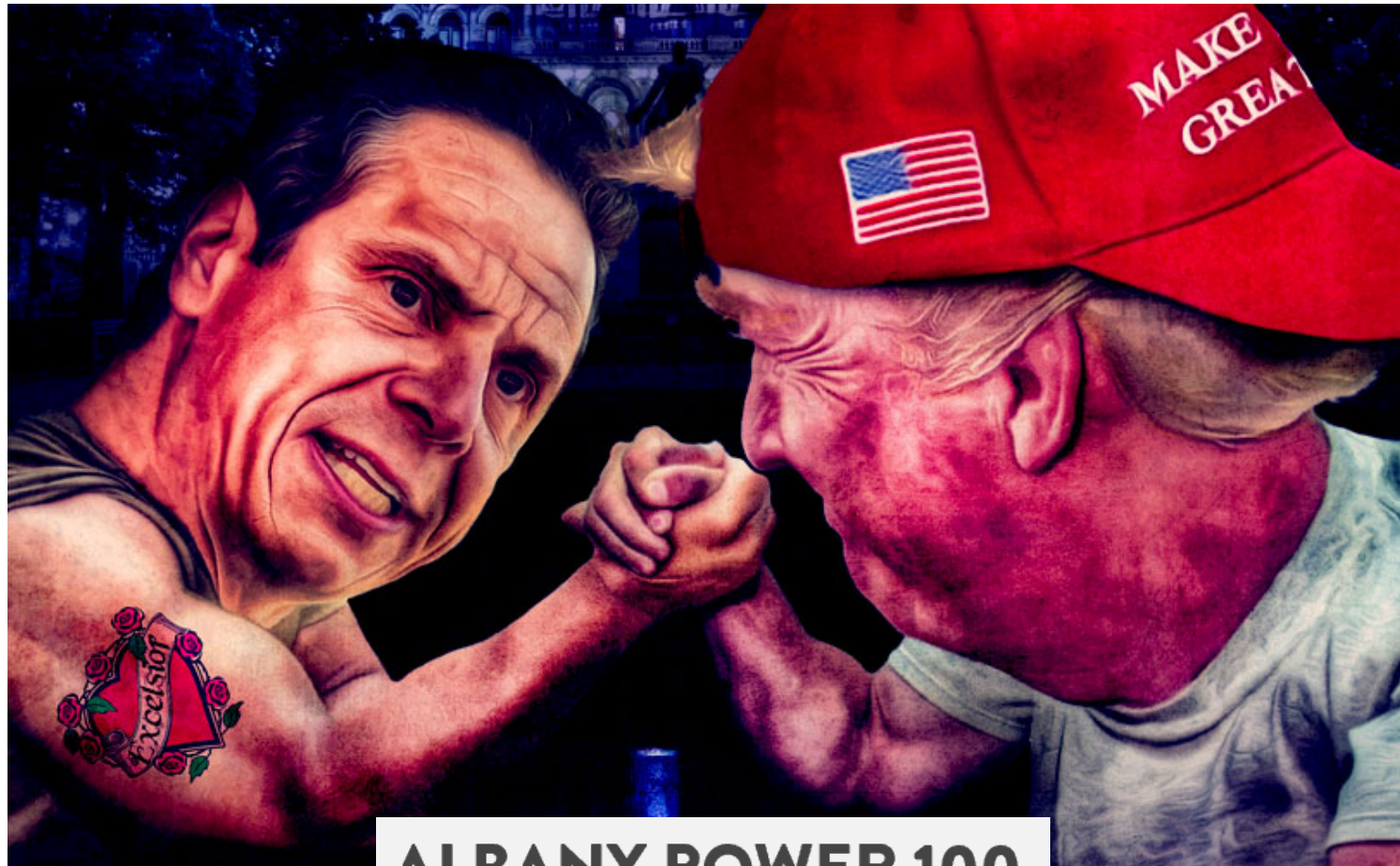
Val Grey
Executive Director
June 19, 2017

The Healthcare Debate Rages



- Passed the House with slim majority
- The bill is in play in the Senate
- An estimated 2.7 million New Yorkers would lose health coverage
- Major fiscal impacts

Federal & State



ALBANY POWER 100

BY CITY & STATE | MAY 19, 2017 02:37 PM

What Do I Mean?

States are Pushing Back



NYS has long history and special Constitutional provisions

- Unlikely to significantly unravel health insurance coverage



More Pressure On Healthcare Spending



Significant pressure on State Budget from Repeal & Replace (ACHA-House version):

- Decreases federal Medicaid match
- Per capita Medicaid cap
- Eliminates Medicaid local shares
- Eliminates Essential Plan
- Impact on Medicaid waivers (1115/DSRIP)

State Budget could get hit big-time in 2019-20 & 2020-21 and beyond

Federal HIT Policy Landscape Priorities

SearchHealthIT

28 Apr 2017

HHS secretary Tom Price discusses lack of interoperability, physician burnout

**BECKER'S
Hospital Review**

Healthcare execs expect value-based care to disrupt industry more than science in decade ahead

Written by Emily Rappleye (Twitter | Google+) | May 16, 2017 | Print | Email

Top 3 Federal Priorities:

- Interoperability
- Usability
- Payment Reform (value based care)

Meaningful Use Stage 3 will change

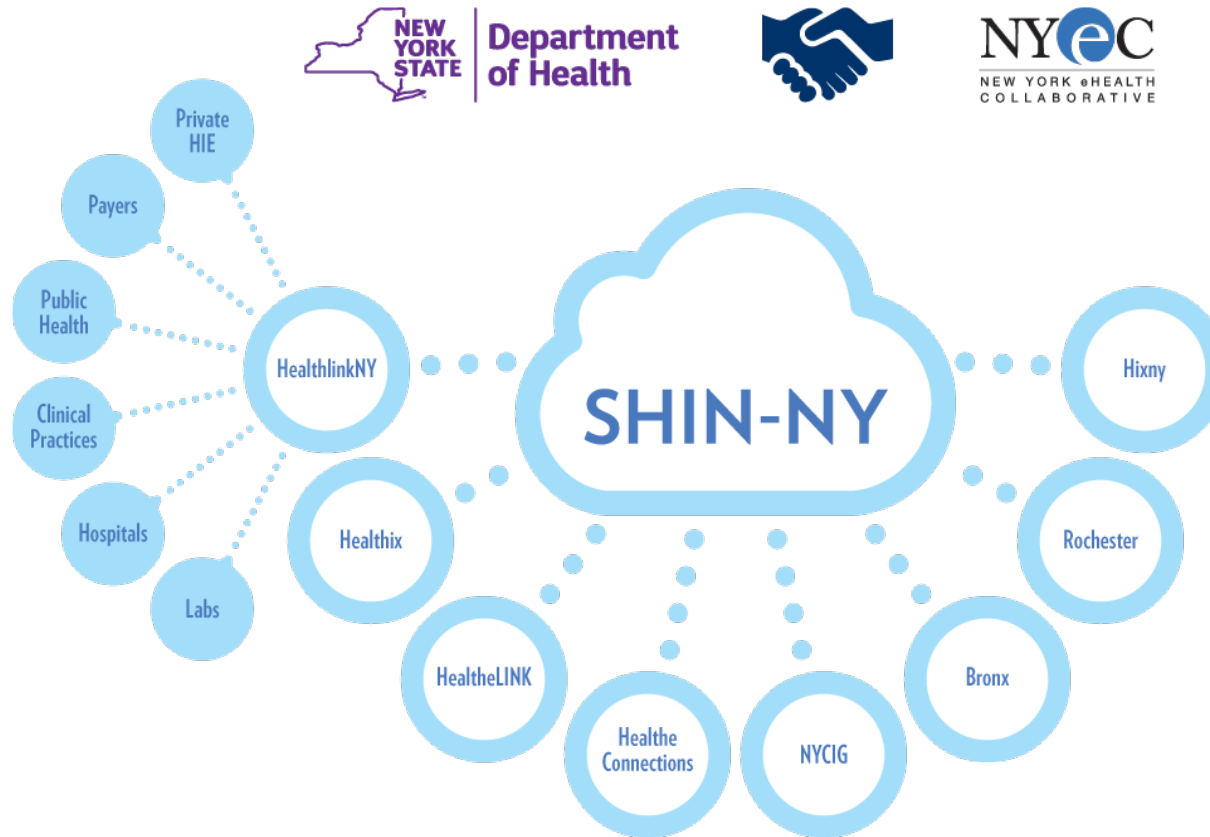
Transparency & patient engagement interest

SHIN-NY HIE Infrastructure

The Ultimate Public Utility



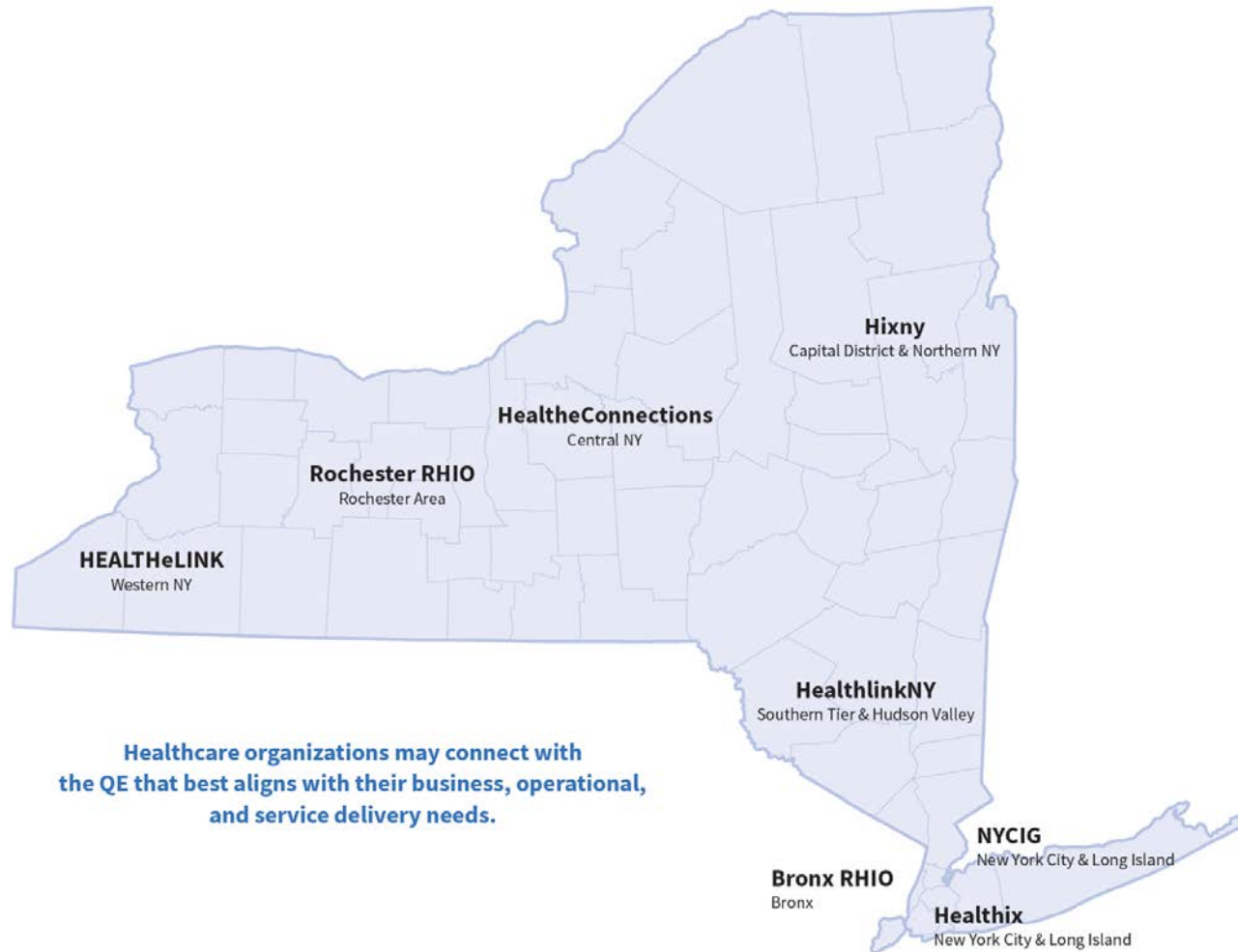
Highway



Pipes

SHIN-NY Is A Network Of Networks

8 Qualified Entities (QEs) + NYeC



QEs provide free core services, using government funding, to provide:

- secure messaging
- notifications & alerts
- results delivery
- patient record lookup & clinical viewer
- consent management
- public health access

QEs offer different value-added services (for a charge)

Statewide Patient Record Lookup Fully Implemented
Cross QE Alerts will be fully implemented in 2017

SHIN-NY Evolution

Over the Last Decade or So . . .

Tremendous public benefit

- Supports Triple Aim, levels playing field, addresses non-interoperability

Idea became reality

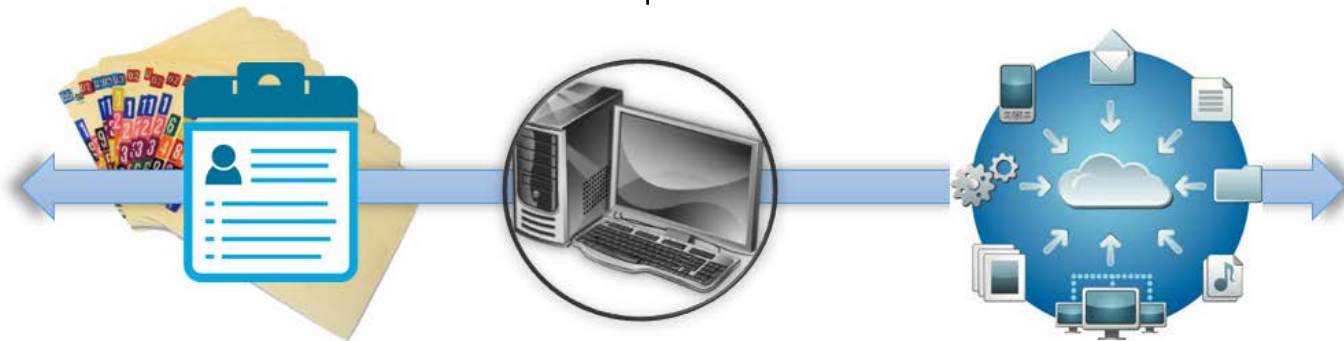
- Local HIEs (QEs)
- Statewide connectivity

Fewer QEs & more sophisticated services

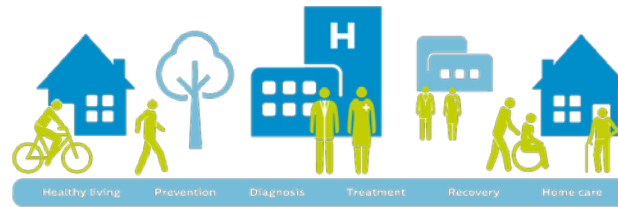
- But variation across the State

Strong government support

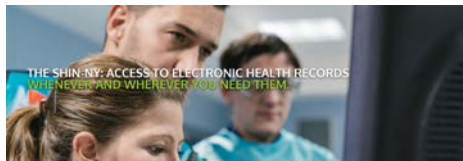
- Significant NYS and federal funding
- NYS regulatory requirements & policy decisions push connections



Overarching vision is a dramatically transformed healthcare system where health information exchange is universally used as a tool to make lives better



SHIN-NY mission is to improve healthcare through the exchange of health information whenever & wherever needed



NyEC mission is to improve healthcare by collaboratively leading, connecting & integrating health information exchange across the State



SHIN-NY Is Open for Business...

It's Working

Statewide Participation as of May 2017

95% of FQHC

98% of Hospitals*

79% of Public Health Departments

55% of Long-Term Care Facilities

47% of Home Care Agencies

57% of Physicians

Last 12 Months Core Services



OVER 6.5 MILLION
Alerts Delivered



OVER 4.9 MILLION
Patient Record Returns
(Via EHR & Clinical Viewer)



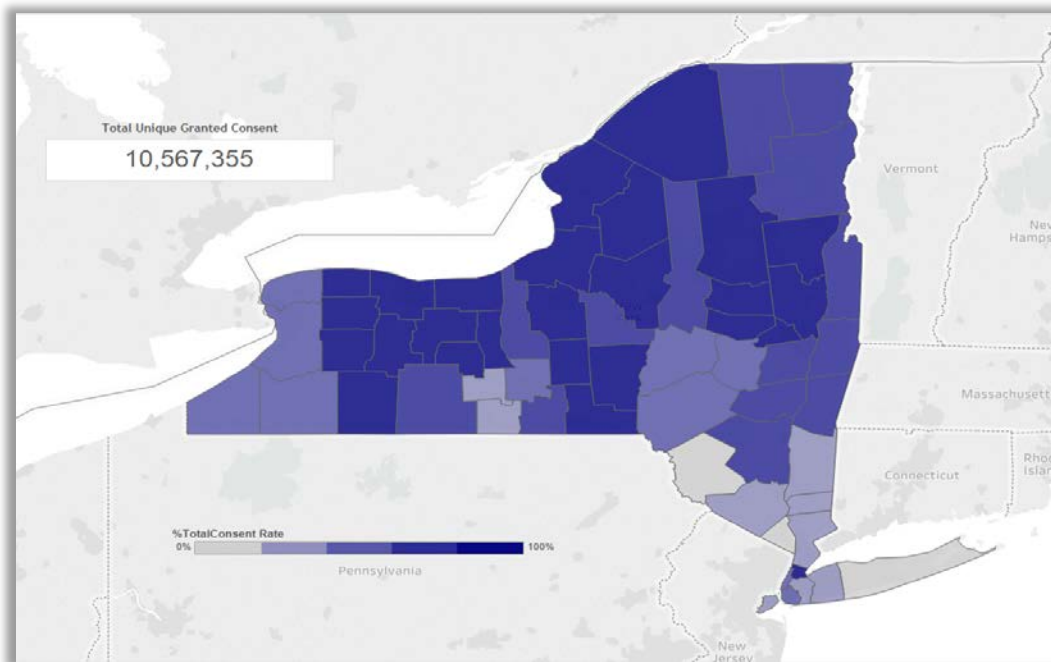
OVER 33.1 MILLION
Results Delivered

Minimum Data Set & Patient Consent

Key Components

Only about ½ of New Yorkers have provided written consent

First year of new minimum data set target (CCDA)
low numbers of providers contributing full set today



NYeC has made number of policy recommendations to promote HIE use to improve healthcare

Common Clinical Data Set

Patient Name	Laboratory test(s)
Sex	Laboratory value(s)/result(s)
DOB	Vital signs – height, weight, blood pressure, BMI
Race	Care plan field(s), including goals and instructions
Ethnicity	Procedures
Preferred Language	Care team member(s)
Smoking Status	Encounter Diagnosis
Problems	Immunizations
Medications	Functional and Cognitive Status
Medication Allergies	Discharge Instructions

Lots Of Listening

Customer & Stakeholder Input



SHIN-NY 2020 Roadmap Draft

Optimizing, Integrating, Preparing

Top Priorities



Connecting



Quantity & Quality
Of Clinical Data



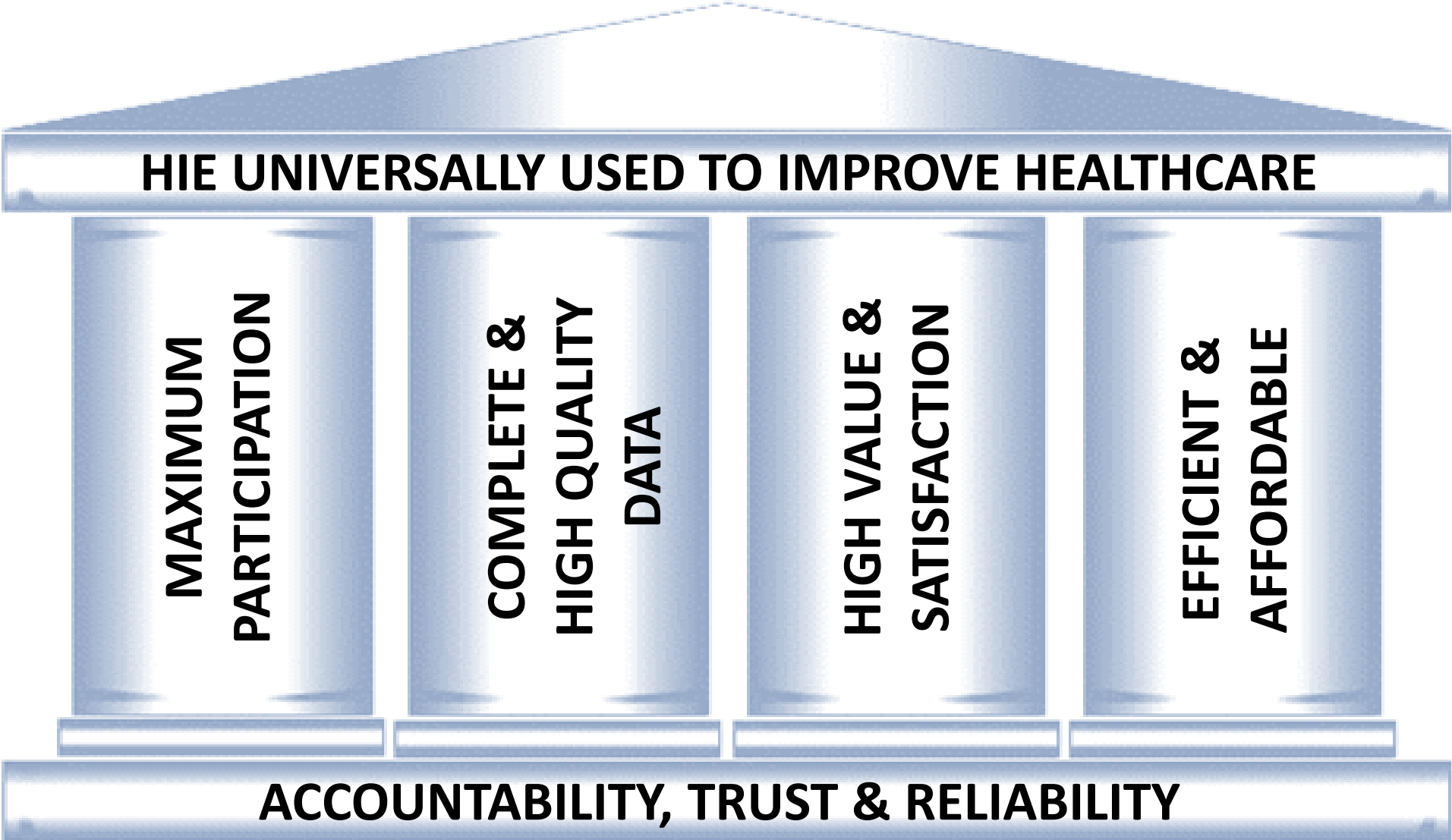
Supporting Value Based
Care

2020 Draft SHIN-NY Roadmap

Strategies & Themes

- Ambitious targets
- Emphasis on standards
- Performance-based contracting
- Consistent data-driven decision-making
- Continuous feedback loop from all
- Promoting partnerships and learning
- Roadmap that can be calibrated given uncertainties
- Strong education and advocacy for SHIN-NY

What Are The SHIN-NY Infrastructure Goals?



The Basic Foundation

What Does Success Look Like?

- 100% of hospitals participating and contributing full data (CCDA)
- 70% of all other providers participating and contributing full data (CCDA)
- 95% of patients consent
- Elevate security via HITRUST
- New measurement metrics for
 - highest quality data
 - meaningful use of core services
 - SHIN-NY enterprise-wide availability
 - customer satisfaction

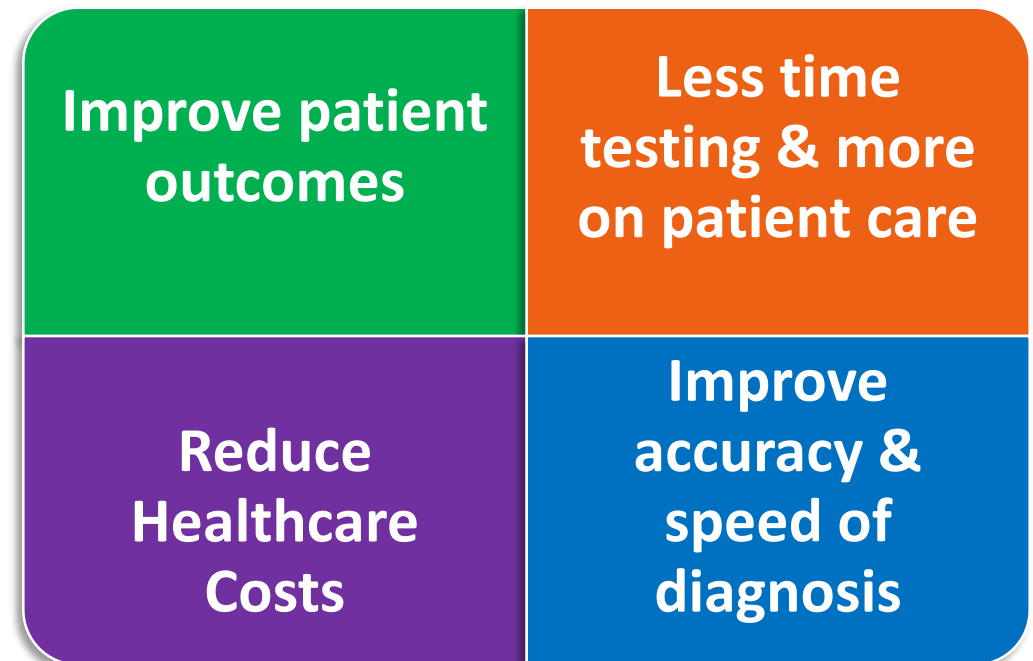
SHIN-NY Is Critical Value Based Care Tool

Leads To Better Care & Lower Costs

Use of the SHIN-NY to access patient information is associated with:

- 57% reduction in patient readmissions within 30-days after hospital discharge
- 30% fewer emergency department admissions
- 52% reduction in laboratory tests & a 36% reduction in the estimated number of radiology exams
- 25% fewer repeat images within 90-days of first imaging procedure

<http://www.nyehealth.org/shin-ny/value-of-hie/>



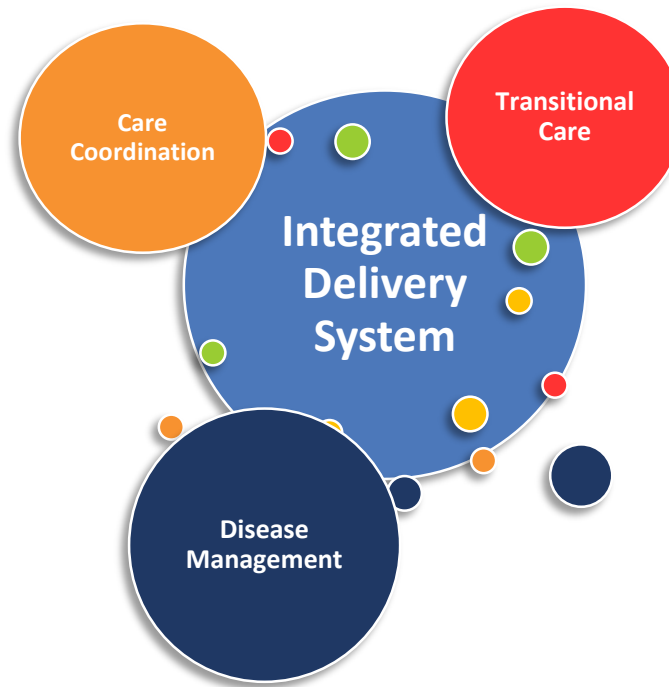
Critical component of DSRIP, DSRIP VBP, APC, MACRA/MIPS, ACOs, etc.


Some Examples: MACRA/MIPS & DSRIP

Merit Based Incentive Payment System (MIPS)

a voluntary program linking Medicare payment to performance. Providers will be judged and paid based on performance in four categories: quality, resource use, clinical practice improvement activities, and MU of certified EHR technology.

- Quality
- Resource Use
- Clinical Activities
- MU of EHR Technology



 NEW YORK STATE | Department of Health | Medicaid Redesign Team

A Path toward Value Based Payment

*New York State Roadmap
For Medicaid Payment Reform*

June 2015

VBC . . . What Are We Striving For?

Goals and Possibilities

Enhanced Functionality

- Single Sign On for Health Commerce System (I-STOP, others), smarter alerts, MACRA/MIPs compliance, care plans, common data elements, data quality measurement, exploration of patient centered data home

Integration of Other Important Data


- Claims, eMOLST, Rx, EDRS, Registries, Social Determinants of Health

Innovation Experiments to Test Highest Value

- Quality measurement reporting, smarter alerts, FHIR, Blockchain, AI, machine learning, patient engagement

Successful Value Based Care Needs . . .

Current SHIN-NY Infrastructure and Effective Usage of Core Services +



HEALTH CARE & POPULATION HEALTH
By Laura Gottlieb, Rachel Tobey, Jeremy Cantor, Danielle Hessler, and Nancy E. Adler

Integrating Social And Medical Data To Improve Population Health: Opportunities And Barriers

Social Determinants of Health Information



Health Affairs

Physicians, Prescription Drugs, ACOs & More

Physicians Spend \$15.4 Billion On Quality Reporting

Low Use Of Standard Care Processes For Depression

Quality Measurement Reporting



Unleashing the power of

BIG DATA

Data Integration



iMedicine: Medical Apps for your iPhone

Patient Engagement

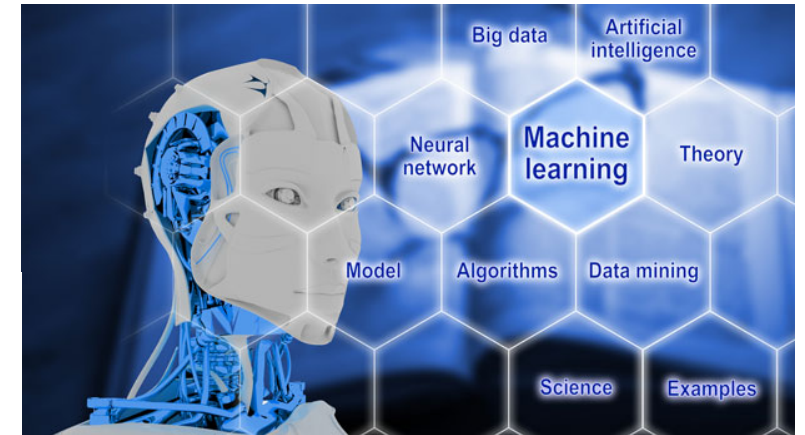
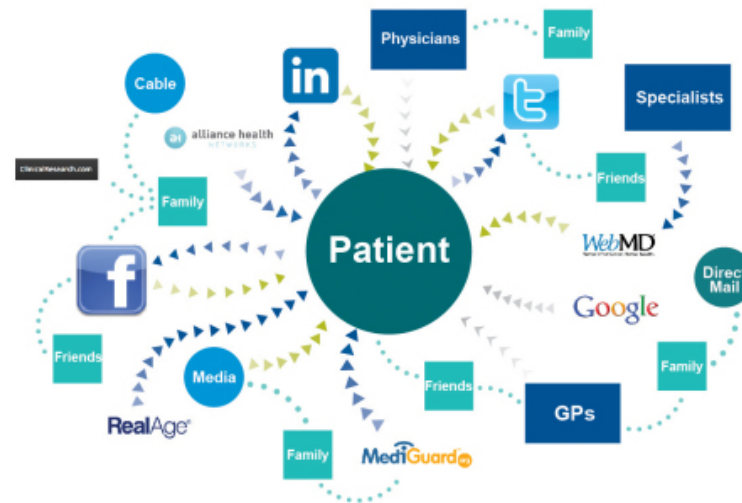
Interoperability is almost universally seen as a major obstacle to effectively using and meeting the potential of health IT.

Interoperability & Standards

Innovation



Smarter Alerts



Breaking Down Barriers Together

EHR Vendor Work Ahead

- Usability, usability, usability
- Lack of interoperability and standards often cited as major barrier in value based care
- NYS and the Roadmap want interoperability standards
 - CCD/C-CDA & common clinical data set
 - RSNA
- SHIN-NY roadmap will promote interoperability standards to meet the goals of NYS
 - Government subsidies only support CERTIFIED
- Responsiveness to EHR customers & QEs
- Need to build more consistent hubs & gateways to QEs



Continuous Feedback

Value, Satisfaction & Usage



**Customer (providers & plans)
Satisfaction Surveys**



Additional New Advisory Groups



Best Practices & Learning Forums



HIE Value Studies

Value Engineering SHIN-NY Operations

Efficiency & Affordability

Group Purchasing

Specialization

Shared Services

Standardization

Potential Mergers

“Wire Once” Policy

Roadmap Tools & Levers



QE Performance Contracts

Core Infrastructure Funding

- Reasonable payment for basic components of HIE

Performance Payments

- Gap to Goal payments on achieving metrics & milestones

Innovation Pool

- Investments in process or technology innovations

BUILDING THE SUPER-CHARGED PLATFORM

Provider Assistance Services

NYeC's HAPS Team Can Help!

NYSPTN

- Need help with transformation and getting ready for value based care?

EP2

- Have a certified EHR but need assistance with meeting MU requirements?

BHIT

- Are you a behavioral health provider and don't have a certified EHR yet and need help?

DEIP

- Do you already have a Certified EHR and need funding assistance to connect to a QE/SHIN-NY?

APC

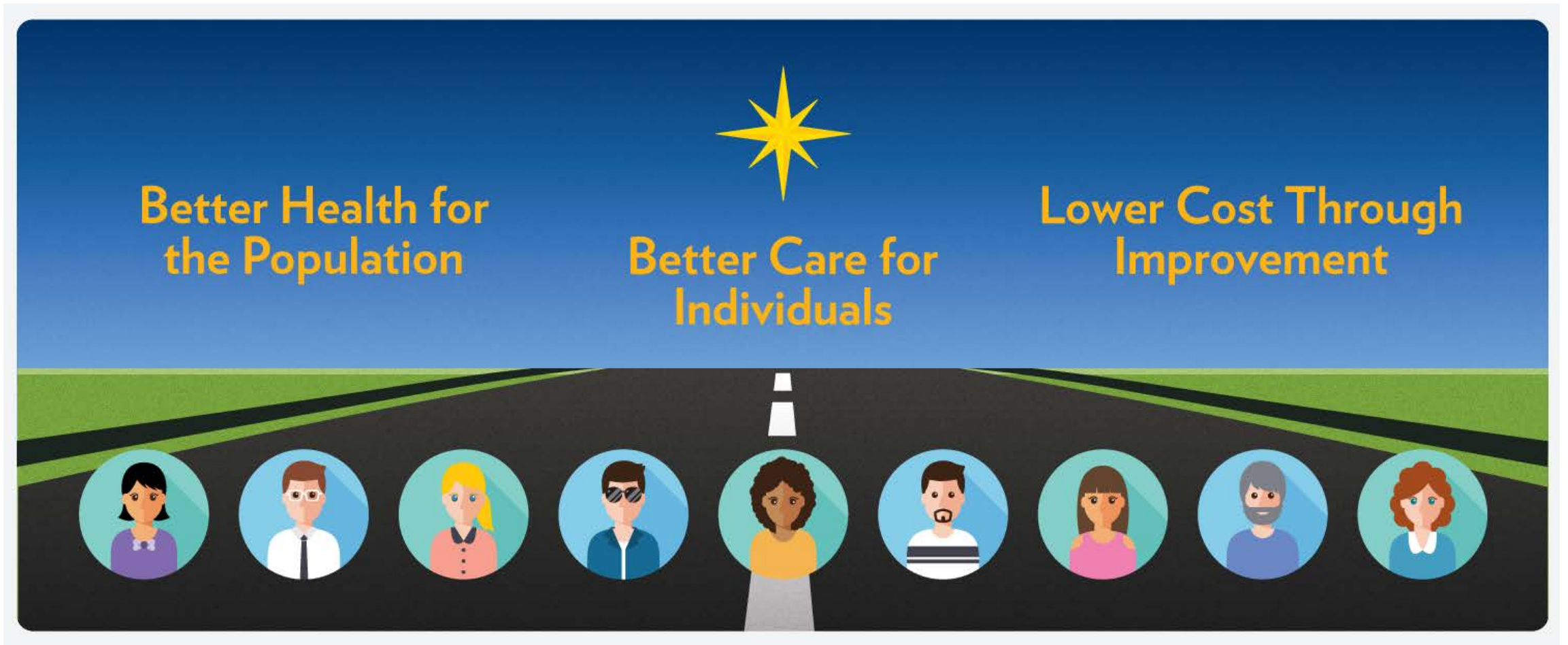
- Are you a primary care provider looking to participate in advance primary care transformation?

Get Connected!!

QE Contact Information

Bronx RHIO (Bronx)	http://bronxrhio.org
Rochester RHIO (Rochester Area)	http://www.grrhio.org
HealthConnections (Central New York)	http://www.healthconnections.org
HEALTHeLINK (Western New York)	http://wnyhealthelink.com
Healthix (NYC & Long Island)	http://healthix.org
HealthlinkNY (Southern Tier)	http://healthlinkny.com
Hixny (Capital Region & Northern NY)	https://hixny.org
New York Care Information Gateway (NYC & Long Island)	http://nycig.org

Always Remember The Ultimate Goal!





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